



Workshop facilitator Ben Currie (5th from left) with participants.

Staff undergo training to strengthen capacity and enhance service delivery

Sixty-nine staff from the Fiji National University (FNU) recently attended a workshop on how to use the 'Endnote' software, which is a commercial reference management software package used to manage bibliographies and references when writing essays and articles.

The training was conducted by Ben Currie of Crandon Services, suppliers of the software to FNU. Endnote software is produced by Clarivate Analytics (previously by Thomson Reuters).

The training targeted participants who were new to EndNote as well as those trainers and researchers who would prefer a more detailed usage. It was a hands-on training session and conducted with staff based in the FNU Central, Western and Northern Campuses.

"EndNote is all about managing references during your research and creating a bibliography when writing your essay, dissertation, thesis, or journal article. The training was quite helpful to staff," said FNU's Acting University Librarian Dr Uyda Shukla.

The training covered critical functions of EndNote, such as how to create an EndNote library and add references manually, how to add references from databases and other sources and ways to add bibliographic styles.

It also addressed inserting references into word documents, searching and grouping references within an EndNote library, creating bibliographies and basic tips about managing libraries.

"This training was very good learning process for me. I gained good knowledge about using this software which I will use to assist our library users," stated participant Susana.

Similar sentiments were shared by Sushila Lal. "The training was very beneficial as this referencing software will help me in managing references for writing papers," she said. Lal also said that it would be helpful for her to teach students on proper referencing styles.

Dr Salma Khan also said that it was a "very informative session", as EndNote was a resourceful tool for research and publication.

Meanwhile, Currie said he was encouraged by the turnout adding the participants had an opportunity to ask lots of questions as they familiarised themselves with the Endnote program.

"EndNote is a specialised database program, and I hope the training on how to store and manage bibliographic references using EndNote makes your work more easier," he said.

He said the EndNote referencing software subscribed by FNU Library services would greatly assist academicians and research scholars.