

IQCC showcases FNU productivity projects



The National Training and Productivity Centre (NTPC) recently held an Internal Quality Circle Convention (IQCC) in Namaka, Nadi aimed at providing a platform for Fiji National University (FNU) staff to highlight their Quality Circle projects. Quality Circle is a voluntary participatory technique that aids participants to solve problems with the seven quality circle tools.

This year's convention was held at FNU's Namaka Campus on 27 September. Of the eight registered teams that participated, Team Henko representing the NTPC's IT Department won Gold and an opportunity to represent FNU at the National Convention on Quality that was held from 3 - 4 October.

Team Henko's project involved the digitisation of manuals, which will in turn help with the environment and support the Government's Cop23 & Digital Fiji initiative. The project considered the high costs and logistics associated with the printing and distribution of manuals to students. There was also a high cost incurred in running and maintaining printers and other materials and related wastage. The team set a target of digitising 90 percent of IT training manuals by the end of 2019 thus saving an average of \$20,000 on all printing costs while improving quality and productivity in terms of programme delivery, with zero implementation cost.

To go digital, online class portals such as Edmodo and Moodle were used. After digitising manuals, the team was able to achieve 97.91 percent success rate. The remaining 2.09 percent of manual printing expense was used to cater for the remote training where there is little to no digital connectivity.

The IQCC, which is an annual event, was officiated by the Deputy Secretary Operations and Policy at the Ministry of Employment, Sowane Puamau along with FNU Vice-Chancellor Professor Nigel Healey and the Director of NTPC, Dr Isimeli Tagicakiverata.

The projects were presented before a panel of judges from the industries, and the teams were awarded points based on the assessments.

The awards were categorised into Gold, Silver, Bronze, Best Innovation, Best Team Leader and Best Team Facilitator accordingly.

LIST OF WINNERS:

Gold Winner - Team Henko (NTPC - IT)
Silver Winner - Team Sudhraised Timi (NTPC)
Bronze Winner - Team Student Services (Registers Office)
Best Innovation - Team Wild West (FNU Library Services)
Best Team Leader (FNU Student Services) – Vijayta Sharma
Best Team Facilitator (FNU Library Services) – Mousmin Lata

