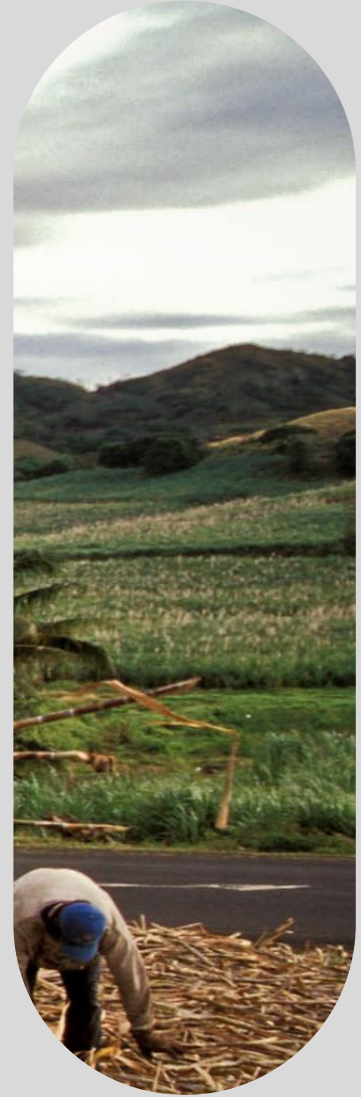




SUGAR CANE GROWERS FUND

FINANCIALLY EMPOWERING THE SUGAR
INDUSTRY





FNU TEAM EXCELLENCE

SCGF TEAM DOVU





UNLOCKING BUSINESS EXCELLENCE WITH SAGE ERP 300





VISION | MISSION | VALUES

OUR WHY?





VISION | MISSION | VALUES

**To be the premier and sustainable
financial service provider for Fiji's sugar
cane growers**





VISION | MISSION | VALUES

We exist to:

- **Provide very high quality, fair and affordable financial services to all cane growers of Fiji;**
- **Be ethical and honest in all our dealings;**
- **Enhance livelihood of all that we serve; cane growers;**
- **Be sustainable and contribute in transformation of the industry, and**
- **Be part of the prosperity journey for all the cane growers.**





VISION | MISSION | **VALUES**

Growth, **R**esponsible, **R**esilient, **O**ppportunity,
Willingness, **E**mpathy, **R**esponsive, **S**ustainable,
Innovations, **I**ntegrity





**Francis
Pesamino**

MEET OUT TEAM MEMBERS

- Sage Project Administrator
- Financial Operations

“Ensure the financial information of SCGF is clearly presented for strategic decision making”



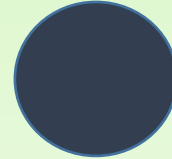
**Sagar
Dayal**



**Deepak
Singh**



**Nilesh
Karan**



**Litiana
Rawei**



**Deepak
Singh**

MEET OUT TEAM MEMBERS

- Sage Project Lead
- Financial Operations

*“Accurate and timely input of
financial information for SCGF”*



**Sagar
Dayal**



**Francis
Pesamino**



**Nilesh
Karan**



**Litiana
Rawei**



**Sagar
Dayal**

MEET OUT TEAM MEMBERS

- Team Member – Audit & Verification
- Lending Operations Lead

***“Ensure the Core Business for SCGF is
fully functionally and exceeding
expectations”***



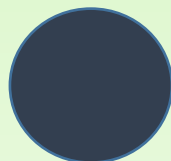
**Deepak
Singh**



**Francis
Pesamino**



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**Litiana
Rawei**



**Nilesh
Karan**

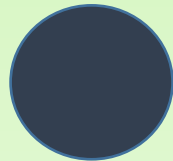
MEET OUT TEAM MEMBERS

- Team Member – Testing & Processing
- Lending Operations

“Critical member of the operations team providing valuable support and advice to management”



**Deepak
Singh**



**Francis
Pesamino**



**Sagar
Dayal**



**Litiana
Rawei**



**Litiana
Rawei**

MEET OUT TEAM MEMBERS

- Team Member – Testing & Documentation
- Lending Operations

“Critical member of the operations team providing valuable support and documentation services”



**Deepak
Singh**



**Francis
Pesamino**



**Sagar
Dayal**



**Nilesh
Karan**



“To be the premier and sustainable financial service provider for Fiji’s cane growers”





“To be the premier and sustainable financial service provider for Fiji’s cane growers”

Existing Situation

- High Risk Audit Findings
- Outdated Accounting Software
- Delays in submission of reports





Project Goals

- Accurate and Efficient Reporting
- Streamline processes and automation
- Real time financial information for decision making



Customer Expectations



Efficient Support Services

Deliver exceptional customer service to be internal and external customers with integrated tools for managing inquiries, tracking cases, and resolving issues swiftly.



Effective Feedback Management

Capture and analyze customer feedback to identify improvement areas, enhance customer experiences, and build loyalty.



360-Degree View of Customers

Gain insights into customer behavior & preferences.

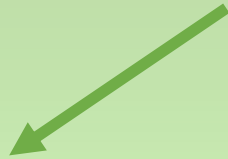


Analysis & Solutions





Productivity & Sustainability



Automated Workflows

Reduce manual tasks with workflow automation, enabling employees to focus on high-value activities and increasing productivity.



Green Business Practices

Promote sustainability by adopting paperless processes, reducing waste, and minimizing the environmental impact of operations.

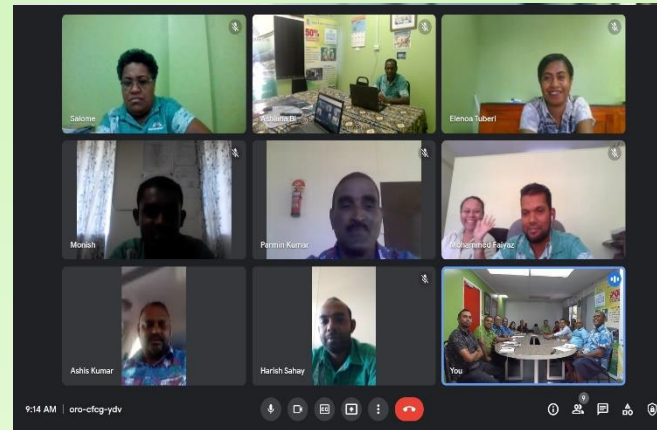


Real-Time Collaboration

Enable remote work, enhance remote collaboration, and improve productivity with cloud-based accessibility and shared data.



Predictive Analytics



Remote Access



Integration Capabilities



RESULTS





- **Reduced Operational Costs**
 - **Increased Efficiency**
 - **Lower Error Rates**
- **Enhanced Decision Making**
- **Improved Resource Allocation**





- Staff reduction / rotation
 - Reduce paper usage
 - Reduce overtime costs

- **Reduced Operational Costs**

- Increased Efficiency
- Lower Error Rates
- Enhanced Decision Making
- Improved Resource Allocation



8% or \$0.146m



- 3 – 5 Day Month End Reporting
- Real time EFT payments / automation
- WFH (Covid19) processing

- Reduced Operational Costs
- Increased Efficiency
- Lower Error Rates
- Enhanced Decision Making
- Improved Resource Allocation





- Reduced Operational Costs
- Increased Efficiency
- **Lower Error Rates**
- Enhanced Decision Making
- Improved Resource Allocation



Audit Issues from 20 (HR) to 6 (LR)





- Reduced Operational Costs
- Increased Efficiency
- Lower Error Rates
- **Enhanced Decision Making**
- Improved Resource Allocation





- Reduced Operational Costs
- Increased Efficiency
- Lower Error Rates
- Enhanced Decision Making
- **Improved Resource Allocation**





- Improved Resource Allocation



\$75K CHARITABLE TRUST (CSR)





Future Trends

Measurable ROI

Gain a competitive edge and achieve higher profitability (FY21 - \$3m) through improved productivity and optimized business processes.

Embracing Digital Transformation

- SCGF App
- Website
- Alert SMS
- Mpaia / MyCash
 - AI?

Continual System Updates

- Life time System (annual upgrades)
- Ability to add-on other Modules
- Diversification Project



Conclusion



“To be the premier and sustainable financial service provider for Fiji’s sugar cane growers”

