FNU

FIJI NATIONAL UNIVERSITY

Library 2021
ANNUAL REPORT

Contents

University Librarian's Message

An academic library in the 21st century has become a center of knowledge creation that helps improve the skills of our students, shape new ideas and prepare them to meet industrial requirements. The university library is an essential part of university life and it has shifted from a paradigm of a storehouse of books and a place for quiet study to a more creative and collaborative space. Even the librarians and library staff are doing more than just being traditional gatekeepers of information. They facilitate the discovery of information, knowledge creation and have become problem solvers by engaging with students and faculty, collaborating with them, understanding their needs, delivering the resources and encouraging them to try new solutions.

Reflecting on 2021, the lockdown imposed by the COVID19 pandemic resulted in the closure of the university premises and this accelerated the digital shift. Emergency remote teaching became the norm for educational institutions, including the Fiji National University during the second phase of the Covid -19 pandemic in 2021. In response to providing access to resources and information to the students and staff, the FNU library services went to online mode. The online mandate meant deciding between one-to-one reference services and group sessions for instruction responsibilities, learning new technologies, and tools for active learning and teaching. The section librarians during this challenging time were robust, marketing to create library services awareness amongst users by advertising via FNUPR and College email communications, contacting students individually, and also the Student Association leaders of each College, creating Viber groups for classes to engage them for information literacy sessions. The Academic staff were also contacted one-to-one or in group sessions such as CRC for information literacy and research skills training. Collaboration with ICT staff and database vendors flowed to provide technical assistance to get all the subscribed e-resources available online to be accessed remotely via EZproxy.

Examining librarians' ongoing response to the pandemic, while challenging, helped the FNU library become more emergency-responsive and better able to meet the needs of diverse users among students and staff. In addition, the library was also able to successfully review its policies serving the wider community and developed a well-structured operational plan for the 6 years. The library worked as a team to continue assisting users. While it wasn't an easy journey, as the team encountered disruptions such as glitches with internet connectivity, not having facility and disturbances from family members, etc., the library was able to achieve its objectives.

Though it was a challenging period, we are happy with the support that we were able to offer our students. I would like to express my appreciation to the dedicated library staff, students, support staff and academics for your confidence and support that allowed us to fulfill your evolving needs.

We look forward to serving you in future.

Dr. Udya C. Shukla

University Librarian

Vision

To be a dynamic, inclusive, and competitive library, excellence to learning, teaching, research, and community endeavors of the FNU.

Mission

To stimulate the University's mission and intellectual inquiry by providing robust collections, sustainable digitization, user-focused services and programs in a conducive environment for the wider communities of the FNU.

Values

The library supports and delivers wide values that shape and strengthen the University's mission. The library values are:

The library values are:
- Professional & ethical behavior;
- User-focused resources and services;
- Consultative partnerships with stakeholders;
- Individual and team contributions from staff for the creation of cultural excellence; Commitment to the personal development of its staff;
- Flexibility, innovation and responsiveness;
- Forward-thinking & planning and positive energy for success;
- Participation in decision-making;
- Reflection and self-evaluation

GOAL 1

Serve as a gateway to the world of knowledge by offering a wider spectrum of information and resources to cultivate a skilled society.

RESOURCE CAPACITY

The Fiji National University Library system serves the informational needs of students, staff, researchers, visitors, alumni, and the public. The University has a total of 15 libraries located in FNU Campuses and Centre's throughout Fiji. There are various collections of information resources available in all FNU libraries including General, Reference, Pacific, Close Reserve, Newspapers, Fictions, Archives, Periodicals, Thesis and Audio Visual. The table below indicates the total resource capacity available in the library at the end of 2021.

Resources	Total
Total number of Printed Books	119540
Electronic and Online Database Subscription	407,685
eBooks	1,869,789
Full Text Journal Titles	2,432,476
OPAC Terminals	15
Internet Enabled Workstations	470
Number of Branch Libraries	15

ELECTRONIC INFORMATION RESOURCE CONTAINS

Scholarly journals and other serial publications continued to be converted from print to electronic format. Almost all of FNU Library's journal and database subscriptions are now online. The library currently comprises more than **407,685** e-journal titles. Despite the financial and technical limitations of converting print to e-book, the library now provides access to almost **1,869,789** ebooks. In general, use of the library's major packages of electronic journals has increased in the last three years. The library has spent **$1,073,286.90** subscribing to e-journals and e-books. The following tables indicate the existing e-journal capacity in the library.

Name of the E-Journal Database	No. of E-Journals
AGORA	19,130
Alexandra Street Premium (Videos)	74,289
ARDI	9,076
Cambridge Core	429
CINAHL Plus	471
Dentistry and Oral Science Sources	388
EBSCO Medline	516
EBSCOHOST Super Package	2,055
Elgar	280
Emerald	621
GOALI	3,618
Hinari	22,032
JSTOR	2,600
Nature Publishing Group Journals	165
OARE	14,660
Oxford Journals	500
Pediatric Neurology Briefs	362
PROQUEST CENTRAL	242,717
Safety Care (Video)	130
SAGE	6,245
Science Direct	4,604
Taylor and Francis	2,700
TEEAL – The Essential Electronic Agricultural Library	550
Wiley Online Library	1,600
Total	407,685

The table given below indicates the existing ebooks capacity in the library.

Subscribed Electronic Books	2021
AGORA books	59,160
Cambridge e-books	30000
EBSCO e-books	1,500,000
Edward Elgar's eBooks	626
Emerald open access	8,000
GOALI	18,072
JSTOR (Open Access Books)	8,241
Knovel	6684
ProQuest Ebook Central	217,567
Wiley Online Library	22,000
Total ebooks	1,869,789

E-RESOURCE TRAIL ACCESS

Following trial accesses were granted for some prestigious e-resources:

E-Resource Trail Access	Trial Period
Clinical Key Student Nursing	1st April – 29th June 2021
Access Engineering	4th August – 4th October 2021

MONOGRAPH ACQUISITIONS

The print collection of the library is also expanding; the purchase of new books has been increasing continuously in the past three years. Over the year, the library has acquired 235 monographs in all key collecting areas based on all subject disciplines in the university such as Economics, Medicine, Banking, Nursing, Marine sciences, Engineering, Humanities, Education etc. The table below indicates the number of resources purchased for corresponding campus libraries.

Resources	2019	2020	2021
Total number of Printed Books	118,166	119,262	119,540

Campus Library	Books
Pasifika	69
FSN – Tamavua	33
Nasinu	16
Labasa	4
Lautoka	16
Nabua	4
Koronivia	31
Samabula	8
Tamavua	7
Maritime	47
Total	235

DONATIONS

The library is a hub of knowledge, culture, and communication. The support of well-wishers of the library determines what the library is today and what it should be in years to come. Thus, we have created a few ways for our well-wishers to get involved with our library service. We welcome donations of published and unpublished works that will enrich our collection. The Library received donations and endowments from prominent individuals and institutions such as Mr. Bhagwanji Bhindi, High Commission of Malaysia etc. In an effort to broaden students' knowledge and to enrich the library's collection, the total donation given in 2021 was 91 books worth of **$7,106.34.** In addition, 25 theses were donated to the Pasifika and Public health Libraries.

Name of Donor	No of Items Donated	Value of the Donations (FJD)
Asaeli Naika	15	1,057.16
Tahiti	2	160.00
Bhagwanji Kantilal Bhindi	36	2,748.70
Na Vunisalevu na Roko Tui Sawau	2	126.32
High Commission of Malaysia	28	2,262.66
Office of VC	8	751.50
Total	91	$7,106.34

*Cost calculated based on amazon.com new books and used book prices.

DISTRIBUTION OF DONATED ITEMS

All donated items were distributed to our libraries based on their academic disciplines as indicated below:

Campus Library	Books	Thesis
Nasinu	5	
Lautoka	68	
Pasifika		18
TCL		7
Nabua	15	
Narere	3	
Total	91	25

CURRENT AWARENESS SERVICES

Year	Books/CDs/DVDs	Print Periodicals	E-Resources and other display	Total
2020	5	-	51	56

GOAL 2

Leverage E-learning developments by providing appropriate and adequate physical and techno-based library infrastructure facilities to support learning, teaching and research.

ICT FACILITIES IN THE LIBRARY

IT allows integration of library services, increases efficiency and enables users to have better access to information. FNU library uses Horizon-renowned integrated library management system produced by Sirissidynix in the United States. All library management activities are carried out by this library management system. The following table specifies the existing ICT capacity in the library.

Campus Library	Computers with Internet	Papercut - Printers/ Photocopier/ Scanner	Electronic Security Gates	Wi-Fi Availability
Pasifika	67	2	1	Yes
FSN - Tamavua	45	1	1	Yes
Nasinu	27	1	1	Available
Labasa	14	1	1	Yes
Nadi	31	1	1	Yes
Ba	28	1	1	1
Lautoka	75	2	1	YES
Nabua	27	1	1	Yes
Koronivia	47	1	2	Digicel wireless
Samabula	41	3	1	Yes
Tamavua	16	1	1	Wi-Fi connected
Maritime	14	1	1	Yes
Nasese	16	2	1	yes
Narere	11	1	1	Yes
NAVCL	11	1	-	Available
Total	470	20	15	

ONLINE LEARNING

During the first wave, the library team had designed relevant information with respect to book renewals, access to borrowing and e-resources while away from the University and other library services guidelines and manuals to assist with remote learning, teaching and research. The team had outlined the important contact details of the library staff as well. Due course, facing the second wave of Covid-19 where the building premises once again closed library immediately advertised online library services via FNUPR, library webpage and social networking sites to ensure that our users are easily able to access us with their increasing need for information and enquires. Strategies have been formulated to lead the team to ensure that we are all on the same page even when working from home. The library continues to advertise all its databases and other services via FNUPR and other social networking sites. Webinar sessions on databases and information literacy sessions on bibliographic referencing, Endnote, RefWorks and Turnitin continue to be provided via zoom to empower and enhance academic success. We ensured that our e-resources were up to date, at the same time continued to liaise with vendors for more trial access so that our users have wider pool of resources and information to assist them with their studies while away from the campus. The University Library has always met the requirements of its users in terms of providing up-to-date information and resources and continues to meet the University's goal of supporting online learning, teaching and research.

USER ORIENTED INTERACTIVE WEB PAGE

FNU Library strives to keep its services up to dare on its website, FNUPR, social networking sites, and keeps in touch with all of its users through every possible mode of communication. For question about book renewals or returning materials, access to databases outside of FNU, RefWorks, Turnitin, or other general services, please visit our webpage **https://www.fnu.ac.fj/library/** where reliable contact person is available to assist you. With this, the FNU library urges everyone to practice safety and abide by the COVID-19 limits and safety precautions.

USER STATISTICS FOR E-DATABASES IN 2021

In 2021, more than 2,432,476 full text articles and books have been downloaded by our users for their teaching and learning purposes. These statistics shows only full-text down loads but viewing abstracts, reading pages have not been included in the following figures.

Database	Total Number (Searches + Downloads)
EBSCO Super Package	254025
Clinical Key	52942
SAGE	5657
Therapeutic Guidelines eTG	1539
ProQuest Central	1772962
Edward Elgar' Journals	46
Cambridge Core	2726
JSTOR	9578
Oxford	4183
Proquest E-Book Central	41383
Knovel	2877
Science Direct (Physical, Health and Life Science)	29616
IOP Science	750
Wiley Online Library	15348
UpToDate	216,990
LexisNexis	102
Research4Life	3980
Access Engineering	269
Emerald	4485
Taylor and Francis	8245
Safety Care	84
IEEE	4689
Total	2,432,476

GOAL 3

Embrace a learning- centered paradigm by being educators for enacting the learning mission of the institution.

WEBINAR SERIES

The FNU Library has engaged with various database vendors and conducted a webinar series to inspire students and academicians to enhance the utilization of electronic resources. In year 2021, 29 webinar series were conducted whereby students and academicians had opportunities to learn the various features of databases, advanced searching techniques, and were trained on how to read and publish journal articles etc.

|	Webinar Series			
No.	Name of the Webinar	Name of the Presenter	Topics Covered	Date Conducted
1.	Access Engineering	Ming, Su	Engineering	8/4/2021
2.	Account Admin	APAC Touch Free Webinar	Read & Publish for Account Administrators	11/18/2021
3.	ACPIR Skills session	Australian Center for Pacific Islands Research–USC	Tools for engagement getting your message across	10/14/2021
4.	ANZ engineering User Group	Ainsley Painter	Changing priorities of an engineering librarian	5/12/2021
5.	ClinicalKey Medicine	Leigh, A Mctegg	Database Access	5/26/2021
6.	ClinicalKey Nursing	Leigh, A Mctegg and Noel	Access to books and other resources	7/12/2021
7.	Dimension -Digital Science	Jesse Reynolds	Dimension Database	10/26/2021
8.	EBSCO: The Path to Flexible Library Analytic	Nadia Davis	Database searching	4/9/2021
9.	Education Shift	School of Education (CHE)	A paradigm shift in the new normal : implication for Pacific Education.	6/29/2021
10.	EIFL- OA	Lucy Barness & Laura Rodriguez	Creation & Usage of Open Access Books	5/20/2021
11.	Elsevier Health Live : Challenges and opportunity in providing safe maternal and neonatal care	Ms Aw, Jade ELS-SNG	Maternal and Neonatal updates	9/23/2021
12.	Knovel	Su Min, Lim	Additional Features	8/12/2021
13.	McGraw Hill	Ms Wesley Holloway	A Case Files Collection	9/30/2021

	Webinar Series			
No.	Name of the Webinar	Name of the Presenter	Topics Covered	Date Conducted
14.	Media and Information Literacy for the Public Good	Minister for Fiji Ministry of Education, Heritage and Arts, Hon. Premila Kumar, Cherie Lagakali, Sabine Weber-Beard	Create awareness on importance of access to information; Share developments and benefits of internet-related education, learning and programmes, promote media and information	10/29/2021
15.	MHP Webinar		The case file collection: an overview(Access Medicine)	9/30/2021
16.	Nvivo	Stacy Penna	Research Tool	3/25/2021
17.	PubMed	Charles Greenberg	Database searching	6/10/2021
18.	Scival	Steven, Riddle	Scival Advanced Webinar	11/16/2021
19.	Scival series 1	Steven Riddle	Statistical Tool	7/14/2021
20.	Scival series 2	Steven Riddle	Statistical Tool	7/21/2021
21.	Scival series 3	Steven Riddle	Statistical Tool	7/28/2021
22.	Scival series 4	Steven Riddle	Statistical Tool	8/4/2021
23.	Scival series 5	Steven Riddle	Statistical Tool	8/11/2021
24.	Scival series 6	Steven Riddle	Statistical Tool	8/18/2021
25.	Scival series 7	Steven Riddle	Statistical Tool	8/25/2021
26.	Scival series 8 (Final)	Steven Riddle	Statistical Tool	9/1/2021
27.	Scival Training (Beginner) Series	Godfrey Nicole	Scival Training series	14/7/2021; 21/7/2021; 28/7/2021; 11/8/2021; 18/8/2021; 25/8/2021; 1/9/2021
28.	Scopus	Dutta, Shubhra ELS-DEL	Power your research with Scopus.	10/23/2021
29.	The Path to Flexible Library Analytics	Phill Hall	A Panorama demonstration and update	10/20/2021

LANGUAGE AND THE PERSONALITY DEVELOPMENT PROGRAMME (PDP)

As part of the library's operational plan to develop Language and Personality Development Programme Lab (PDP) for students and research scholars, the library initiated its first phase by liaising with the embassies in Fiji. Request with the embassies to establish a PDP hub, which would allow our students to receive scholarship from prestigious country each year, as well as assist our resachers in coordinating and understanding different languages. The Library had particularly requested hard copies of language/culture resources, including CD and DVDs that would benefit our students and researchers for academic and self-preparation purposes. Few embassies had responded to which library coordinated with and later in the following year some resources were donated by the embassies in the pursuit of students' academic advantage. The library's further development plan for the PDP lab has been brought forward to 2022.

RESEARCH CONSULTATION SERVICE

The research consultation services connect researchers and academicians to the information and skills needed to support their learning, teaching and research. This service provides support to researchers who are searching for scholarly information related to their area of research, provides guidance on advance searching tools from the library's specialist databases, assist with planning search strategies and locates relevant resources for researchers. The below graph shows the research queries attended by user engagement librarians.

Research Queries

Department	No. of queries
CAFF	120
CMNHS	242
CBHTS	50
CEST	82
CHE	55
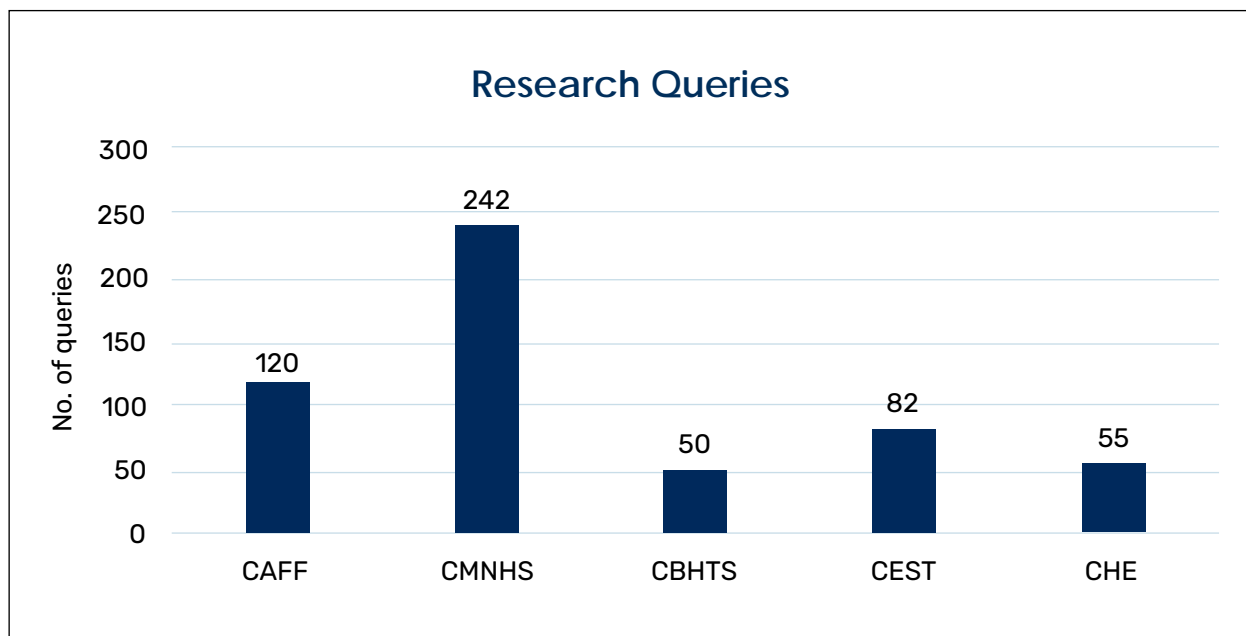
GOAL 4

Offer excellent research environment to help shape new ideas, meeting the challenges of information society and knowledge economy.

INFORMATION LITERACY

The e-learning and engagement services, provides instructional sessions needed to broaden understanding of digital literacies and what it looks like in practice when dealing with emergency remote teaching to a diverse university community. Through collaboration with the faculties, the User engagement librarians (UELs) were able to effectively create awareness about the FNU digital library platform to students and staff through an Information Literacy Session. Developing relationships with the user communities is important and at FNU libraries it is increasingly two-way, transparent, and user-friendly. A proactive approach to reach out to our users in all possible ways. Users are invited to engage in information literacy training either face-to-face or via Zoom. The below table indicates the training sessions conducted for academic staff.

2021 E-Learning and Engagement Services Report											
Trainings conducted for Academic Staff											
	No. of Refwork sessions for Academic Staff		No. of Endnote sessions for Academic Staff		No. of Turnitin sessions for Academic Staff		No. of Information Literacy sessions for Academic Staff		Others		Total	
Campus	Sessions	Staff Attended	Sessions	Staff Attended	Sessions	Staff Attended	Sessions	Staff Attended	Sessions	Staff Attended	Sessions	Staff Attended
CAFF	1	15	1	15	0	0	1	15	1	2	4	47
CMNHS	3	3	2	14	0	0	3	3	1	1	9	21
CBHTS	0	0	1	28	0	0	0	0	0	0	1	28
CEST	14	14	0	0	14	14	14	14	3	85	17	99
CHE	1	1	0	0	0	0	0	0	0	0	1	1

The below table indicates the training sessions conducted for the students:

2021 E-Learning and Engagement Services Report											
Trainings conducted for Students											
	No. of Refwork sessions for Academic Staff		No. of Endnote sessions for Academic Staff		No. of Turnitin sessions for Academic Staff		No. of Information Literacy sessions for Academic Staff		Others		Total	
Campus	Sessions	Staff Attended	Sessions	Staff Attended	Sessions	Staff Attended	Sessions	Staff Attended	Sessions	Staff Attended	Sessions	Staff Attended
CAFF	6	130	0	0	0	0	6	130	6	8	6	130
CMNHS	52	627	1	26	1	26	52	627	27	627	52	627
CBHTS	10	146	0	0	10	146	10	146	10	8	10	8
CEST	19	274	0	0	19	274	19	274	2	675	21	979
CHE	6	119	0	0	6	119	6	119	2	11	8	130

GOAL 5

Respond to user needs through student engagement initiatives that complement the holistic student experience.

INTER LIBRARY LOANS – BOOKS

Inter Library Loan requests from users have gradually dropped over the past three years. 43 books were delivered to campus offices as part of the Campus Delivery Programme.

Campus	ILL requested by the library	ILL received by the library	Total
Nasinu	4	4	8
Nabua	2	4	6
Maritime	0	0	0
Pasifika	0	0	0
Koronivia	2	2	4
Labasa	0	0	0
Lautoka	6	1	7
Samabula	0	2	2
Nadi	4	3	7
Ba	2	2	4
FSM-Tamavua	3	0	3
FSN-Tamavua	0	0	0
NTPC Naceva	0	0	0
NTPC Narere	1	1	2
NTPC Nasese	0	0	0
Total	24	19	43

In 2021, new library registration was 2,390 members

Month	Number of new Registrations on Month Basis
January	154
February	37
March	332
April	91
May	7
June	308
July	331
August	68
September	47
October	83
November	771
December	161
Total	2,390

Library	No. of Registrations on campus basis
Nasinu	409
Pasifika	384
Samabula	247
Nadi	121
FSN Tamavua	258
Lautoka	296
Koronivia	233
Nabua	64
FSM Tamavua	222
Ba	26
Labasa	75
NTPC Nasese	14
Maritime	29
NTPC Narere	1
NTPC Naceva	11
Total	2,390

CIRCULATION SERVICES

The main responsibility of the circulation service is to staff the circulation desk with friendly, courteous, and knowledgeable people who can assist library users by checking items in and out. We had a combined total of 12,818 check-ins and checkouts as recorded in our computer terminals. Answering basic informational questions, placing holds, dealing with users' concerns about their library accounts, answering the phone, registering and deregistering users, providing library clearance for students and staff, attending trade activities such as photocopying, binding, laminating and assisting users to access computers are the services of our circulation department.

Library	Check-Out	Check-In	Total
Nasinu	530	455	985
Pasifika	1,617	1,380	2,997
Samabula	253	222	475
Nadi	73	63	136
FSN Tamavua	2,982	2,581	5,563
Lautoka	409	365	774
Koronivia	140	107	247
Nabua	94	93	187
FSM Tamavua	410	392	802
Ba	27	29	56
Labasa	132	138	270
NTPC Nasese	15	15	30
Maritime	142	132	274
NTPC Narere	0	0	0
NTPC Naceva	12	10	22
Total	6,836	5,982	12,818

INTER LIBRARY LOANS – BOOKS

Inter Library Loan requests from users have decreased slowly over the past three years. 43 books were delivered to campus offices as part of the Campus Delivery programme.

USER-LED ETHNOGRAPHIC DATA

The need to investigate whether library users visited the library for academic purposes became imminent. Thus, our objective was to try and establish if they were engaged in their studies when using the library and to see if the library nurtured academic engagement in its study areas. The University library is of the opinion that it is important to capture this information as it emerges in our libraries and use it to modify our services and activities. It is important that libraries improve their ability to sense the changing information landscape and adapt to new environments and user needs. Thus, the library captured headcounts in each hour during the library's operation to collect data on the below criteria.

Task	Narere	CAFF	Labasa	Ba	Nacava	Namaka	Nasese	Natabua	Nasinu	Maritime	Nabua	Samabula	FSN	Pasifika	TCL	Total Users
Total number of users in the library	3,864	25,158	8,007	8,365	1,640	14,677	2,132	2,296	41,035	1,661	5,517	85,949	10,894	34,109	4,517	249,821
No of users who read library material in the library	360	1,078	458	706	133	681	230	369	4,167	118	105	9,472	1,374	6,600	692	26,543
No of users who work with their own documents	1,177	5,340	1,192	1,302	151	3,565	321	428	11,794	276	1,158	23,104	3,543	6,986	735	61,072
No of users who access to e-information/Internet in the library for academic work	1,488	5,252	2,895	2,275	337	3,515	763	352	2,678	557	3,292	8,343	2,281	8,015	397	42,440
No of users who use computers for their assignments in the library	244	5,819	1,384	2,349	184	2,187	401	472	3,214	467	519	7,373	1,833	3,872	591	30,909
No of users who use computers for their own Personal work purposes	63	75	36	2	304	30	0	65	34	0	0	1,372	55	2	74	2,112
No of users who read newspapers and magazines in the library	378	1,067	762	957	443	70	294	399	1,383	156	88	1,324	285	692	289	8,587
No of users who asked reference queries	75	170	84	48	39	31	0	85	57	1	30	165	70	903	27	1,785
No of users who use their own laptops in the library	58	1,940	967	345	12	2,644	108	44	9,461	50	230	11,226	854	3,352	1,024	32,315
No of users who discuss academic work in the discussion area of the library	21	4,417	229	381	37	1,954	15	82	8,247	36	95	23,570	599	3,687	688	44,058

REFERENCE QUERIES

Personal reference sessions (one-on-one sessions) with a student or a staff member, continued to be fashionable and well-liked. 1960 reference queries were received in 2021 as indicated below. In the coming year, the reference service will add "Instant Messaging" reference to its existing methods. Currently library facilitates walk-up, telephonic ande-mails to reach out to our users to help them with their informational needs.

Reference queries		
Campus	No of reference queries received	No of reference queries attended
Narere	125	125
CAFF	287	287
Labasa	84	84
Ba	48	48
Namaka	182	182
Nasinu	57	57
FMA	5	5
Nabua	30	30
Samabula	165	165
FSN	67	67
Pasifika	903	903
TCL	7	7
Total	1,960	1,960

USER SURVEY

After going through the second phase of COVID-19 lockdown, the library services were digitalized. All library services were delivered via online mode where trainings and user consultations were led via zoom and other modes of communication wereinitiated such as Viber, Facebook Messenger and others that users felt comfortable with. Having services made available online, there were a number of challenges encountered by both parties i.e., students and library staff, such as poor connectivity, gadget issues etc. Thus, to avoid burden on students with survey, library decided to take feedback from the users and publish it in its monthly newsletters whereby their stories on the services received by the library and its staff was published in May, June, July and August newsletters. Library always looks forward of doing things in a better way and suit the needs of the users according to the changing environment and user expectations. Through the feedback shared via the library newsletter, it is evident that the library progressed in meeting user's information needs and was productive as well as efficient in its service delivery.

GOAL 6

Adopt a financial diversification strategy that advocates budgetary support towards improved performance and organizational efficiency.

COST OF E-RESOURCES PROCUREMENT IN 2021

The flowing table shows the procurement expenses incurred in 2021 for subscribing electronic information resources.

Database	Invoice Amount in USD	Amount Paid in FJD
JSTOR	8,239.50	16,842.80
Knovel	20,728.76	43,284.11
Proquest including Ebrary	24,629.47	50,950.50
Cambridge	2,500	5,137.69
Taylor and Francis	43,515.07	89,188.50
Science Direct (Health/Life and Physical Science)	19,082.62 20,390.43	38,856.89 42,277.48
IEEE	32,485.40	56,226.00
Ebsco Medicine	60,200	51,170.00
Ebsco super package	20527.00	35,856.86
Uptodate	28,820.00	59,619.36
Wiley	14,336.95	29,726.21
Sage	18,743.00	38,126.53
Clinical key	60,123.00	125,256.25
WHT		113,636.18
Total		796,155.36

Database	Invoice Amount in GBP	Amount Paid in FJD
Oxford	2,436.00	6,985.95
WHT		1,237.43
Total		8,223.38

Database	Invoice Amount in AUD	Amount Paid in FJD
Safety Care	2,950.00	4,601.47
Emerald	45,395.00	70,576.80
WHT		13,547.55
Total		88,725.82

Database	Invoice Amount in NZD	Amount Paid in FJD
LexisNexis	7,745.04	11,528.79
WHT		2,080.96
Total		**13,609.75**

COST FOR PURCHASING RESEARCH INSTRUMENT IN 2021

The following table shows the procurement expenses incurred in 2021 for subscribing to research tools to avoid plagiarism and manage references.

Research Tools	Invoice Amount in USD	Amount Paid in FJD
Turnitin	57,516.61	119,826.27
Refwork	2,435.81	5,038.91
Endnote	5,624.32	11,440.85
EZ proxy	1,485.00	3,051.79
Ebsco Discovery	3,491.00	2,967.35
WHT		24,247.46
Total		**166,572.63**

Campus	Photocopying	Printing (B/W)	Printing (Color)	Paper cut	Binding	Laminating	Scanning	Total
Labasa	868.40	0.00	0.00	0.00	3.00	22.50	0.00	$893.90
Koronivia	0.00	0.00	2.00	3,037.70	203.00	17.50	0.00	$3,260.20
Samabula	0.00	0.00	0.00	5,545.50	454.00	17.00	0.50	$6,017.00
NTPC Naceva	15.20	16.35	0.00	0.00	10.50	0.00	0.00	$42.05
Namaka	0.00	0.00	0.00	3,579.65	76.00	69.50	4.00	$3,729.15
Pasifika	0.00	0.00	0.00	5,473.35	327.50	7.50	0.00	$5,808.35
Lautoka	2.40	0.00	0.00	8,961.35	84.00	37.50	5.50	$9,090.75
Ba	0.00	0.00	0.00	1,681.30	54.50	5.00	0.00	$1,740.80
Nasinu	0.00	0.20	0.00	8,859.35	86.50	7.00	131.00	$9,084.05
NTPC Narere	63.20	214.55	0.00	0.00	1.50	0.00	0.00	$279.25
NTPC Nasese	0.00	0.00	0.00	231.85	6.00	0.00	0.00	$237.85
Maritime	0.30	1.80	0.00	241.85	82.50	0.00	0.00	$326.45
FSM –Tamavua	0.00	0.00	0.00	668.50	16.00	10.00	22.00	$716.50
FSN- Tamavua	0.00	0.00	0.00	8,901.10	776.50	0.00	0.00	$ 9,677.60
Nabua	0.00	0.00	0.00	1,394.05	11.00	7.50	344.00	$1,756.55
Total	$949.50	$232.90	$2.00	$48,575.55	$2,192.50	$201.00	$507.00	$52,660.45

Campus	Overdue Fines	Lost Books	Mpaisa	Mobile Fines	Others	Total
Labasa	196.00	0.00	0.00	10.00	0.00	$206.00
Koronivia	51.50	383.50	0.00	0.00	5.00	$440.00
Samabula	565.00	489.31	0.00	105.00	10.00	$1,169.31
NTPC Naceva	0.50	0.00	0.00	0.00	0.00	$0.50
Namaka	105.50	0.00	0.00	10.00	0.00	$115.50
Pasifika	1,161.50	343.60	204.30	0.00	0.00	$1,709.40
Lautoka	692.60	0.00	0.00	10.00	0.00	$702.60
Ba	33.50	173.20	0.00	0.00	0.00	$206.70
Nasinu	520.40	1157.23	0.00	10.00	50.00	$1,737.63
NTPC Narere	0.00	0.00	0.00	0.00	0.00	$0.00
NTPC Nasese	0.00	0.00	0.00	0.00	0.00	$0.00
Maritime	73.00	0.00	0.00	0.00	0.00	$73.00
FSM -Tamavua	263.10	404.40		0.00	0.00	$667.50
FSN- Tamavua	3,439.90	1,460.65	0.00	0.00	0.00	$4,900.55
Nabua	30.00	0.00	0.00	0.00	0.00	$30.00
Total	7,132.50	4,411.89	204.30	145.00	65.00	$11,958.69

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