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Feedback received during COVID 19

This newsletter entails on feedbacks received from different users on library services they have been receiving while away from the campuses due to COVID19 pandemic.

Key Dates

1. Revised library operating hours
2. ClinicalKey Trial: 1st April – 29th June, 2021.
3. Access Engineering Webinar – 11.00am – 12.00pm, Wednesday 4th August, 2021.
4. Knovel Webinar – 1.00pm – 2.00pm, Thursday 12th August, 2021.

New Arrivals

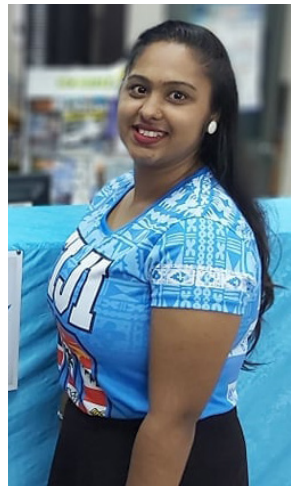
The Library continues to add quality, relevant and exciting new resources to its collections.

[Click Here to View New Arrivals](#)

Re: Online Library services

Ritashna Achal Prakash (student from Ba campus)

"Online Library services – is all about databases, journal articles and the services provided by the librarians online via messenger, viber and emails. The digital or online libraries store a wide range of content – eBooks, Databases, articles, journals, Referencing tools, past year exam papers in a virtual environment. The sophisticated digital libraries these days store the resources in the cloud to make the content available for their users anytime and anywhere. Due to this covid19 pandemic all classes are being conducted online which makes difficult for students to understand, relate, and discuss therefore online library service helps us students to convey and observe information. I access the FNU library through EZproxy from home. It has many advantages such as students can do their projects, assignments, task, quizzes, and other online assessments through the help of digital library. In addition, online library service is a fastest and easiest way to access or retrieve reliable and accurate information. Moreover, as a pal-leader and a pal-alumni, it becomes easier to share online library resources with friends and peers. Online service has helped me in a great way in compiling my graduation project. Whatever materials, resources, data, example, samples and information needed was provided by the librarians online. The reply and assistance were provided within time. Online library services are free of charge and every student should take advantage of this service provided to achieve better grades and enhance knowledge".



Re: Student Engaging with Librarian on Mobile

Mobile interview feedback of a Year 3 Diploma in Nursing student during the lockdown

1. What is your current situation in this Covid19 pandemic period?

"Internet very slow, internet shops closed, laptop not working, but have to manage with what I have somehow. Not like before, everything open and accessible".

2. What issue are you facing during this lockdown?

"Network very slow, weak at times or no connections at all".

3. Is the library service communication on mobile helped you in any way?

"Yes, steps given, simple, easy to follow, when accessing databases from home. Also, able to share the information to my other friends".

4. Anything else you wish to say?

"Yes, good to know that library staff are flexible, can help any student from any location at any time".



Re: E-journal articles

Sumilesh Pal "I didn't expect you to send me these at this hour you could have sent it to me in a few days. Thank you very much and sorry for the hassle. I might have a few other books to see if you can download and send them to me. By the way thanks for the other relevant articles and books that you have sent they are very helpful".

Re: E-journal articles & e-books

Prethy Swarath "Really appreciated the opportunity to have ebooks and was able to open it and access

the information".

Re: E-book on Soil Science

Dr. Indra R Singh, Acting HOD - Agricultural Science & Forestry "I am really surprised to have e-copy of this book. Thanks for the great help".

Re: E-journal articles and e-books

Mohammed Iqbal FNUSA "Brilliant! Great work, I appreciate it, definitely, if anything will shoot back to you".

Re: E-journals on AGO 521

JANAK "Thanks madam, for your help in proving very important materials for teaching and learning for the unit AGO-521".

Re: e-resources on CLIMATE CHANGE AND AGRICULTURAL CROPS

Natasha Raj "Thank you very much for emailing me all those documents".

Re: e-resources policy- Natural Resource Managers/Professionals

Osakpolor Ogunseri s2021004730 "Thanks a lot for your good services, I am grateful"

Re: e-resources on corporate governance

Student ID: S2006000725 "Thanks for the Help. Please note that the journal articles and the information from the e-database has been of a great help during this lockdown where we cannot come and physical access the information needed for the assessments. I am truly happy and satisfied that the help was given within a short span of my request for the information. Thanks for everything, will let trouble you again for any information".

Re: E-resources

Ravineel Singh "I didn't know u people are so helpful. Thanks a lot".

Re: e-journal

Komal "Hi...thanks for your assistance in

research...I have managed to complete my assessment based on the research provided..."

Re: books received in the library (IRO raised) and e-books provided

Maika Tabukovu, staff "Madam, I want to thank you and your staff for the great job you are doing".

Re: Online Library Feedback

- Riya Darji s210362, Year 1 student enrolled in Bachelor of Medical Laboratory Science** "I like the feedbacks and assistance which I'm getting, and I find online services more convenient for me. Therefore, highly satisfied with the services".
- Shiva Shamal Peter, Year 1 student enrolled in Bachelor of Medical Lab Science** "The Online Library Services is extremely helpful as my request made to the library department was accepted and as well as the feedback from you was quicker and efficient. Thanks for your help and support".
- Tevita Raikadroka, class of 2018 and completed his studies last year 2020** "I loved how fast the feedback was. And that everyone was so concerned about my situation".
- Nivandita Dipali Chand, s210156 first year MBBS student** "So far, it's really good. Highly appreciated the quick response to my email and helpful".



Library Opening Hours

Opening hours differs according to the academic calander to give our students maximum access to library. You can find the opening hours on our website:

[Click Here for Opening Hours](#)

Send in a Question

You can send us your questions anytime and we will be happy to assist you with your questions in best possible ways.

[Click Here to Send Enquiries](#)

Talk to a Librarian

Talk to a library staff or a librarian who knows your subject area by calling or emailing to discuss your needs with them. They'll answer your questions or refer you to a specialist

[Click Here for Librarians](#)

User Oriented Services

- [Digital Library](#)
- [Turn-it-In](#)
- [EndNote](#)
- [Scopus](#)
- [Scival](#)

Contact Information



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