

Library Services NEWSLETTER December, 2020 Vol. 2 Issue 12

New Skills | Practical Experience | Real Opportunities

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## **Key Dates**

- 1. Revised library operating hours
- 2. LISREL Trial: Two Weeks free trial after installation
- Statista Trial: 28th October – 2nd December 2020

### New Arrivals

The Library continues to add quality, relevant and exciting new resources to its collections

Click Here to View New Arrivals

# Message from the University Librarian – Dr. Udya Shukla

I must commend everyone who have contributed towards FNU library's successful journey in 2020. Commencing the year with gigantic energy and ingenious attitude to achieve anticipated objectives set for 2020 was influenced by pandemic COVID19. The plans projected for 2020 and 2021 was reconsidered and placed on waiting list till this crisis finds its resolution as the impact has been encountered by the global economy. Nevertheless, as an academic library, we continued to ensure that our services in any way does not upset our users and

so even during such crisis, all library staff provided their best input to provide required information, resources and assistance to our students and staff to support their learning, teaching and research needs. Taking through some of our activities for this year, we underwent renovation for Pasifika, Samabula, Nasinu and Koronivia campus libraries with modified tiling, painting and replacement of doors and windows. There have been some delays to complete this process at few campuses due to COVID19 but we anticipate to complete this soon. Looking at January, we conducted staff meeting with all library staff to relocate them as per their new JDs according to our new department organizational structure. The new roles needed some training and motivation for the staff thus we organized an informative session for all library staff delivered by Mr. Mark Halabe - Chairman and Managing Director of Mark One Apparel and Halabe Investment and also Panel of Review Chairman for the Fiji Business Excellence Awards. While we were in the process of implementing some major plans in first quarter of the year, the pandemic led us to close our building premises in March leaving staff to work from home. Despite this tuff times, library staff worked from home and ensured that all queries of our users are attended to. Even some of our database vendors provided free access to certain databases during this phase and we ensured that our users are able



to access e-databases outside FNU from any location. As we all resumed duties from our office in June and facilities being made accessible to our users from 30th June, our library information assistants. subject research liaison officers and user engagement librarians began having face to face interaction and onhands training session for staff and students throughout semester 2 to help students prepare and catch up with the missing sessions to learn more and become more productive in their studies. Even we did user satisfaction surveys to fulfill our user's

requirements and further improve on our abilities and services. As we did many activities working from home and had continuous meetings via zoom to update our work status thus, having everyone back to work made things much easier, smoother and faster as many things were up to par. To ensure that our services live up to the requirements of the University and the increasing needs of our users, we needed to review our policies and so the senior library management with the relevant stakeholders took the initiative to attend meetings and make some decisions. This process is still in progress as it requires time and correct information before the reviewed policies is being made available to our users. We also have had changeover of our library webpage with tidied information which is much more user friendly. Additionally, keeping in mind the curfew restrictions we opened our major campus libraries till 9.30pm during study break and exam period to allow our students to prepare well for their exams. So these are few of our functions we performed as a team to maintain the quality of our services as an academic library.

I would like pen my appreciation to each one of you for your continuous support and I encourage to make most use of the resources made available by FNU library services to explore, learn and build up your skills as the knowledge gained will always enhance you.

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# Season's Greetings



This year seems to have been mixed with different emotions, some have had roller coaster rides, some distressing while some drifted offshore due to COVID19 and the recent severe tropical cyclone Yasa has left our neighboring islands traumatized. Nevertheless, this is the time to share the joy, good spirits and help build up the courage and help our family and friends in need to light up the path and stand up again. The team FNU library aspires everyone to shed joy, peace and love of Christmas with those in need. A big 'Vinaka Vakalevu' to our Acting Vice-Chancellor (AVC), Prof. John Chelliah for attending our Annual Party. We appreciate his generosity, kindness and compassion, for finding time from his busy schedule and coming to our event.

With this we wish you all a happy and safe Merry Christmas and a Prosperous New Year.

# **Contact Information**



### Library Opening Hours

Opening hours differs according to the academic calander to give our students maximum access to library. You can find the opening hours on our website:

**Click Here for Opening Hours** 

### Send in a Question

You can send us your questions anytime and we will be happy to assist you with your questions in best possible ways.

**Click Here to Send Enquiries** 

### Talk to a Librarian

Talk to a library staff or a librarian who knows your subject area by calling or emailing to discuss your needs with them. They'll answer your questions or refer you to a specialist

**Click Here for Librarians** 

User Oriented Services
ProQuest RefWork Flow
<u>Turn-it-In</u>
EndNote
Digital Library