



FIJI NATIONAL UNIVERSITY



# Library Services

# NEWSLETTER

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New Skills | Practical Experience | Real Opportunities

www.fnu.ac.fj

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### Key Dates

1. Revised library operating hours
2. Knovel Trial on additional 21 Subjects from **1st August – 31st October 2020**
3. LISREL Trial: **From October 2020**
4. Knovel Webinar: **13th October, 2020 (Tuesday) 2pm - 3.30pm**  
**15th October, 2020 (Thursday) 2pm - 3.30pm**

### New Arrivals

The Library continues to add quality, relevant and exciting new resources to its collections

[Click Here to View New Arrivals](#)

## Message from the User Engagement Librarians (UELs)

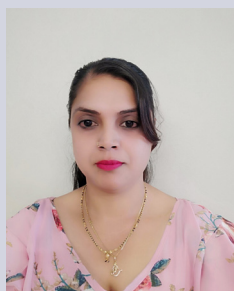
### “Practice Makes Perfect” – Ms. Eleni Bai



The College of Agriculture, Fisheries & Forestry is dedicated to research across all fields of study, and moving into a new era with intentions to make a real and lasting difference in the life of every student they teach. It is heartening

to learn that students are demonstrating the knowledge they have gathered from the two database trainings in August (10th & 27th) when searching the Online Public Access Catalogue and applying citation styles in their assignments. “Now that I Know” is the sentiments that most students echo after the training to confirm their confidence. The lively feedback following the training showed how much the students appreciated it.

### “Research Smarter via Information literacy” – Ms. Mousmin Lata



There has never been a doubt how FNU libraries have impacted the learning, teaching and research productivity of the students and faculty members through our immense collection of e-database, e-journals and e-books. Through collaboration with the faculties, the User

engagement librarians (UELs) were able to effectively create awareness about the FNU digital library platform students and staff through Information Literacy Session. I cover subject areas that mostly focuses on College of Humanities and Education and College of Business Hospitality to support students and staff informational

needs through our digital library that has number of databases such as ProQuest, EBSCO Host, Taylor and Francis, Emerald, Jstor and many more. Information Literacy has been beneficial during the pandemic when the Universities went under lockdown, and students relied on the digital library platform to continue their studies. The feedback that the user Engagement team got was very positive where the team provided services through zoom, Viber, emails and messenger. I was also lucky to be included in the Moodle forums to provide information literacy to students and staff as currently most of the lectures are on blended mode. These are some of the new techniques that the UELs have adapted to bridge the gap between the students and digital resources, including “Lunch Time” sessions and providing “Research Assistance” to students

### “It’s Beginning to Rain Again” – Ms. Susana Vadei



I thought that I was almost there at the College of Business Hospitality and Tourism with numerous Programs across different discipline of study. Time was almost coming to an end as all were trying their best to grasp as much information to equip themselves before the end. Curiosity arises with the wealth of information

which was already there that they did not know about. Information Literacy sessions are being conducted to equip the staff and students with skills to utilize resources for their research purposes. Webinar trainings such as ProQuest, Taylor & Francis are advertised and students register to attend wherever and whenever they can connect from. Hands On Training is also carried out in the lab and at the spur of the moment, this service is being facilitated at the Reference desk as well and even for walk in consultations. It has always been a satisfying experience to see the smiling face when the staff and student’s needs are met.



## “Your Reading and Research Partners: User Engagement Librarians” –

**Ms. Titilia Palako**



Technology has provided quick access and changed the way libraries engage with users at FNU. Developing relationships with the user communities is important and at CEST libraries it is increasingly two-way, transparent, and user friendly. A proactive approach to reach out to our users in all possible means is one of our goals. Users are invited to engage in database webinars like Knovel and ProQuest Central and the two CEST webinars was held in August. Users are also engaged via zoom online Information Literacy forums. The more visible and approachable presence at the User Engagement Librarian's Reference Desk are efforts to bridge the

gap and engage with users. The walk-in, one-to-one sessions Referencing Service on electronic resources is popular at Derrick and especially now for the Engineering students preparing their library research for Capstone proposal presentations. The library is also reaching out through emails and mobiles. There is growing interest in the digital resources. CEST Libraries are using exhibits and events to engage with library users and FNU community. To mark FNU Mental Health Awareness month (10/9-10/10/20), thoughtful corners were created. Positivity Tree images created by FNUSA are displayed in all CEST libraries and a special Leisure Reading collection is on display at Derrick library. The role of a User Engagement Librarian is critical building partnerships and initiatives to make the library more accessible and relevant, contributing to student learning and success.

## “Support for online Instruction through coaching” – Ms. Luisa Fapiano



library patrons conducting information literacy instructions or even answering queries at the Reference Desk. Webinars of various databases

Much progress has been made in aligning library services with the changing research and learning environments. Emerging workflows of E-Learning has been inserted. Zoom platform of learning were introduced to all level where UELs reached out to various like Scopus, ProQuest etc., were broadcasted in the FNU community which helps the staff and student's upgrade skills in the research knowledge at the College of Medicine, Nursing and Health Sciences. Seeing the wheels of the chariot moving meets the needs of our users as it arises. Recently, while at the boardroom for the Virtual Open day, we received a request from the Uni- Clinic at Nasinu for a quick tutorial on RefWorks and Database training on CINAHL. During the interval of chat sessions from 12pm – 1.30pm, we took the opportunity to visit the Uni Clinic. The training was successful, regardless of the medium used, the mission of a UEL role remains the same that is to help students and faculty solve research questions and become skillful when conducting the research themselves in future.

### Library Opening Hours

Opening hours differs according to the academic calander to give our students maximum access to library. You can find the opening hours on our website:

[Click Here for Opening Hours](#)

### Send in a Question

You can send us your questions anytime and we will be happy to assist you with your questions in best possible ways.

[Click Here to Send Enquiries](#)

### Talk to a Librarian

Talk to a library staff or a librarian who knows your subject area by calling or emailing to discuss your needs with them. They'll answer your questions or refer you to a specialist

[Click Here for Librarians](#)

### User Oriented Services

[ProQuest RefWork Flow](#)

[Turn-it-In](#)

[EndNote](#)

[Digital Library](#)

## Contact Information



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