HINARI – THE BASICS	
STEP	PROCEDURES
SIGN IN	From initial HINARI page (<u>http://www.who.int/hinari/</u>), click on LOGIN , then enter the institutional User Name and Password – to authenticate/activate you as a HINARI user (Module 2.0)
LOCATING JOURNALS & ARTICLES, BOOKS & OTHER RESOURCES	From the 'Contents' page, you can search for journals and books by the 'Journals collection', 'View complete list of journals', 'Subjects', 'Languages', 'Publishers', 'Books Collections' and 'View complete list of books' options. Once you click on a specific journal or book title, you will be linked to the publishers' website and have full-text access. From the 'Contents' page, you also can Search inside HINARI full-text using PubMed, (Module 2.0) and access Databases and article searching tools, Reference Sources and Free collections.
FULL-TEXT ACCESS PROBLEMS	Access problems can be caused by failure to properly LOGIN with the institution's User Name/Password, technical problems at the Publisher's website, or problems with local systems (configuration of browser or the institution's firewall does not allow access to the HINARI proxy server - IP 158.232.242.4). When any of these problems occurs, you may see a message on the Publisher's denying access and requesting payment for the specific article. First check that you have completed the LOGIN. If you have completed the LOGIN properly, you will see the message You are logged in in the top right side of the page below the HINARI banner. If you do not see this, proceed to LOGIN. If this is not the problem, notify HINARI staff (hinari@who.int) so that they can communicate with the Publisher and resolve the problem. When you report a problem, remember to give your User Name, the name of the journal(s), and any other details about what has happened. You can attach a screen capture of the error message by pasting it in a Word document and attaching that to the email message. (Module 2.0 Appendix)
SEARCHING PUBMED/ SAVING CITATIONS	After completing LOGIN and accessing the ' Contents ' page, click on Search inside HINARI full-text using PubMed . You can search in PubMed for articles on a specific subject by entering keywords in the Search box. The search can be limited by the Boolean Operators – AND, OR, NOT. You can use the Display Settings drop down menu to change Format from Summary to Abstract or Medline, display from 5 to 200 Items per page and Sort By Recently Added, Pub Date, Author, Journal or Title for the search results listing. Using the Send To drop down menu, you can send search results to File, Collections, Clipboard or E-mail. Click in the checkbox of the specific citations – for any of above options. Note : A useful tip for the 'bandwidth limited' environment is, after displaying up to 200 results in the Abstract display, to either click the checkbox for all the articles you want or, by not clicking any checkboxes, send the complete search results to a File, Collections, Clipboard or E-mail option. Then go offline, review the search results/abstracts and return to HINARI. (Module 4.1)

ACCESSING FULL-	To obtain access to the full-text articles once a HINARI/PubMed
TEXT ARTICLES IN	search is completed, change the Display format from
	Summary to Abstract . You now will see (LinkOut) icons that, if
	clicked on, will lead you directly to the free full text or HINARI
	articles located in the Participating Publishers' websites. There
	also are Free full-text and HINARI filters in the right column of
	the search results page and these give you a list of the two
	types of articles. Remember – you must LOGIN to HINARI
	and use HINARI/PubMed or you will not have access to the
	articles.
	Note: Not all the access to full-text articles is based on the
	'LinkOut' software. Some publishers do not use this option
	while other publishers may not allow access to the oldest
	issues. If you are unable to access an article from a HINARI
	journal via these icons, double check this by going to the title in
	the Journals collection A-7 list. If you again are denied
	access report this to HINARI staff via email (hinari@who int)
	Remember to give your UserName, the name of the journal(s)
	and any other details (Module 4.1)
	PubMed searches also can be altered by using the Filters
	options that are located on left column on the PubMed search
	results page. Options include Publication dates Species
	Article types I anguages Ages Type of Article Author
	Article types, Languages, Ages. Type of Article, Author,
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